

# Appendix B

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## Transcription

Transcription conventions were adapted from Lamnek & Krell (2016).

(-)	Very short breaks
(--)	Long breaks
CAPITAL LETTERS	Emphasis
()	Unclear
(Example?)	Assumed wording
(Laughs)	Nonverbal behavior
[Phone rings]	Surrounding
Hmm	Hmm (+) affirmative
Hmm	Hmm (-) negative
Hmm	Hmm (=) filler
Uh, etc.	Uh
<Name>	Anonymize

