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Improving Service Provision – The Health Care Services' Perspective

Vera Winter, Mette Kjærgaard Thomsen, Jonas Schreyögg, Katharina Blankart, Lize Duminy, Lukas Schoenenberger, John P. Ansah, David Matchar, Carl Rudolf Blankart, Eva Oppel, and Ulrich Thy Jensen

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Impact of Digitalization on Knowledge-Intensive Business Services: An Empirical Study in Tax Consultancies

Philipp K. Görs, Henning Hummert, Anne Traum, and Friedemann W. Nerdinger

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