

## Case Study (II): Service-Oriented Model—Swissnex, Switzerland

The second case study in this study is the service-oriented model, which is manifested in Swissnex, Switzerland's global network for education, research and innovation. This case study follows a similar structure to the previous one. First, a solid description of Swissnex <sup>161</sup> is provided, which facilitates a scholarly understanding of the instrument and supports the interpretation of data (chapter 9). The second part of this case study traces the historical development of Swissnex over time in order to bring its (gradual) institutionalisation to the fore (chapter 10). In line with the heuristic framework, attention is paid to the inception phase, as well as to critical junctures throughout the instrument's development (for a definition of critical junctures, see section 4.2.3). This makes it possible to outline the factors which explain the instrument's current form. The third part of this case study (chapter 11) presents the results of an analysis of the rationales which guide actors to participate in Swissnex. In line with the conceptual framework, this adds an additional layer to the institutionalisation of the instrument and describes its instrumentation. Finally, an interim conclusion is drawn, which brings together chapters 9, 10 and 11 and highlights the instrumentation of the instrument (section 11.7.1).

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161 Please note: *Swissnex* and *swissnex* are used interchangeably in official documentation.

